

Q. How do I book flights between Brisbane (BNE) and Whitsunday Coast Airport (PPP)?

A. Flights can be booked via the FlyCorporate website (www.flycorporate.com.au) or call centre on 1300 851 269. Flights can also be booked online or via your local travel agent.

Q. What are the fares for flights between Brisbane (BNE) and Whitsunday Coast Airport (PPP)?

A. A range of competitive fares are available. The fares available on each flight are shown on the FlyCorporate website (www.flycorporate.com.au) or you can call 1300 851 269.

Q. What is the flight schedule and when do flights commence?

A. The flight will initially operate four times weekly from 22 June 2020. Flights operate Monday mornings and Wednesday, Thursday and Friday afternoons. For further schedule information, please visit the FlyCorporate website (www.flycorporate.com.au)

Q. Where does my flight depart from?

A. Alliance Airlines operates from the main Domestic Terminal at Brisbane Airport. Please follow Airport signage and information on the departure screens for information on Alliance Airlines check-in counter location and departure gates. Alliance Airlines flights from Whitsunday Coast Airport operate from the main terminal building.

Q. Can I change or cancel my flight?

A. Different rules apply based on the fare purchased. Please visit www.flycorporate.com.au/book/fares for more information.

Q. I would like to enquire about a corporate or group fare on these services.

A. Please contact Alliance Airlines at sales@allianceairlines.com.au or call 07 3212 1280 during business hours for more information.

Q. Are the flights between Brisbane (BNE) and Whitsunday Coast Airport (PPP) operated by Alliance Airlines or FlyCorporate

A. The flights are operated and controlled by Alliance Airlines. Alliance is also responsible for the fares and schedule. Alliance uses FlyCorporate for the sale and distribution of tickets.

Q. What aircraft is used on these services?

A. All services will be operated by Alliance's fleet of Fokker 70 or Fokker 100 jet aircraft. These aircraft seat 80 and 100 passengers respectively. For more information on these aircraft and the seating layouts, please visit www.allianceairlines.com.au/our-fleet

Q. Will cabin and checked baggage requirements be the same as FlyCorporate?

A. No, as this service is operated by a jet aircraft, increased baggage allowances apply. All passengers are entitled to one free checked bag up to 20kg and one carry on item up to 7kg. Additional baggage may be purchased if required.

Q. I require a wheelchair or have other special requirements for travel

A: Please visit <https://www.flycorporate.com.au/Plan-Your-Travel/special-assistance> for more information or call 1300 851 269.

Q. Will I earn Frequent Flyer points?

A. At this stage, no frequent flyer points are earned on these flights.